sesame

Two-factor Authentication

Promote safety in your company

File for the administrator

Hello!

Welcome to Sesame, the software that simplifies HR management.
In this file, we will explain what the functionality **"Two-Factor Authentication"** is and how you can set it up in your dashboard.
We will take you step by step, so don't worry. We are here to help you with whatever you need!

Content

1. Set up the Two-factor authentication in your company

Setting up the **Factor Authentication** will only take a few minutes and will provide you with an additional protection layer against unauthorized access. Follow the steps below and you will see that it is very easy:

To activate the Two-factor authentication, follow the next route: **Configuration >> Devices >> Information** and activate the option "Two-Factor Authentication".

Note that all users accounts will be logged out to configure the two-factor authentication and will be required to download a new app to authenticate.

You will find all the information about the authentication applications here.
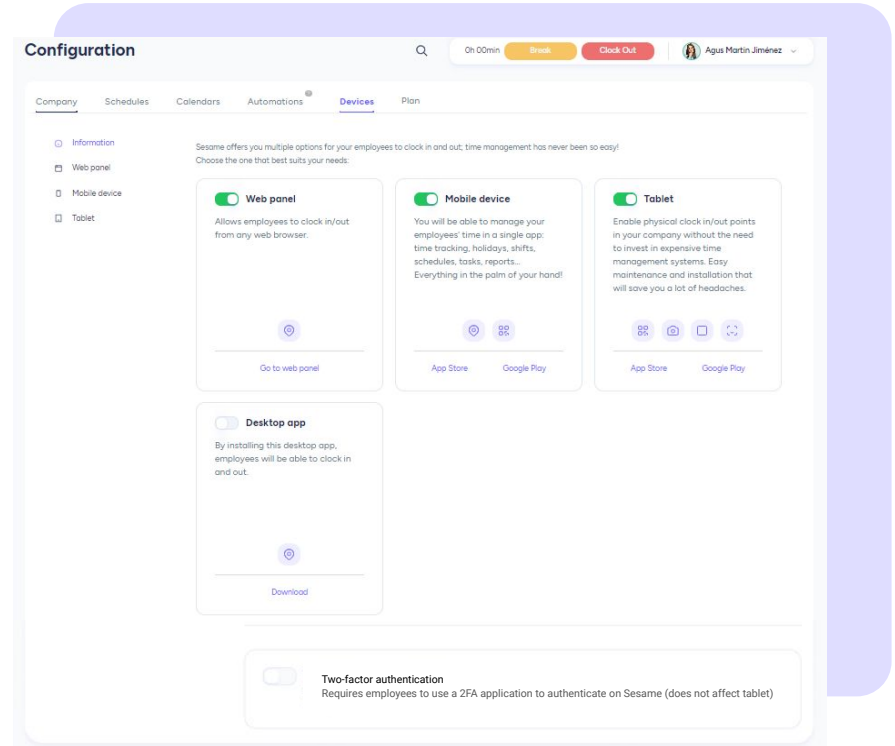
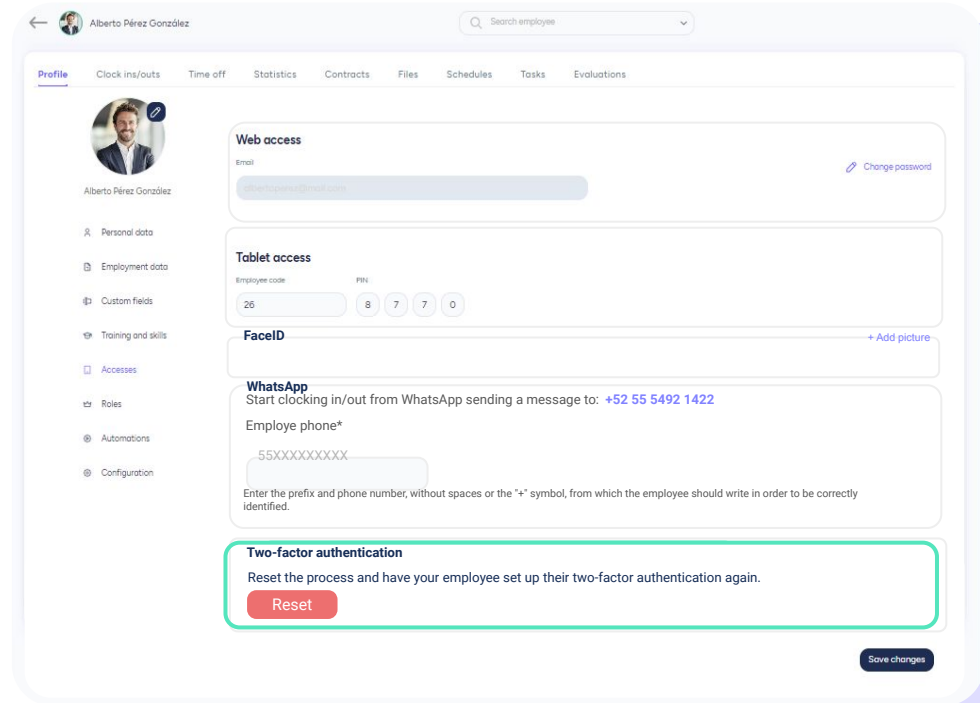# 2. Reactivate the Two-factor authentication to an employee

Imagine that an employee loses the phone or any other situation which requires to set up the 2FA again.

As administrator you must be able to reset

As an Administrator you must be able to reset the employee's access configuration so the employee can set it up again to protect the company's data.

You just need go to the employee profile **Employee >> Accesses and click on "Restore".**

Automatically, the employee will have to configure it again and you will be protected.

Grow your company.
Empower your team!

Do you still have questions? In our **help center** you can find many resolved queries. If that's not enough, we'd love to hear from you!

Contact us, we are just one phone call away: **+34 96 062 73 51**.

Email us, we will reply as soon as possible: **soporte@sesametime.com**